MGT 40750 – Quantitative Decision Modeling Spring 2017

**End-of-Class Exercises: The Bank Example**

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Based on your simulation results of the bank example, answer the following questions:

1. On average, how many people are unable to enter the bank?
2. What’s the service level, i.e., the percentage of consumers who are satisfied?
3. Why are your simulation results different from the results on the handout?